

OUR CORE VALUES

1. *People-Centered*
2. *Professionalism*
3. *Team work*
4. *Innovation*
5. *Discipline*
6. *Integrity*

My Ref
Your Ref.



Bongo District Hospital
Ghana Health Service
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GHANA.
Tel: Fax (03820) 24497
14th November, 2012

The Executive Director
GHANA Medical Help

Dear Madam,

DETAILS NEEDED FROM THE BONGO DISTRICT HOSPITAL

Reference to the equipment support given to the Bongo District Hospital by your organization in May/June 2012, we wish to inform you that the donated items have been very useful to us and have immensely impacted the quality of care rendered to our clients.

Of great importance were the digital BP Apparatuses and the digital Thermometers. As stated by Ms. Patience Ayeltige (Senior Nurse In-Charged of our male ward): “We have been able to take more accurate B/P of patients than before. Thus the manual B/P apparatuses could only read 120/80 mm/Ag but the digital ones donated by Ghana Medical Help include additional values, thus 128/85 mm/Ag, which helps us to detect any possible need for medical or nursing intervention”. The digital equipment are easier, convenient, and quicker to use. This enables our limited staff to serve more clients within a shorter period than before. All the beneficiary units have indicated that the digital B/P Apparatuses have dramatically boosted the morale of staff since it makes their work more easier and faster than before.

The maternity ward of our hospital benefited from the donation. The ward received thermometers, B/P Apparatuses, Mobile B/P equipment used by medical officers for ward rounds, suction machine, lamps, oxygen concentrator, etc. The midwives indicated that the equipments have been very useful to their work and that they have contributed to improving quality. The oxygen concentrator is very much needed but it is not working because we suspect some parts are damaged. The unit will still need some equipment support in areas such as examination lamps, digital thermometers, rechargeable lamps, digital B/P apparatuses, and sterilizers/autoclaves. Their usual complaints by staff on faulty equipments have significantly reduced.

The operation theatre staffs are glad for the equipment they received. Their examination lamp received was not only timely appropriate to their activities. The lamp however broke down after short period of usage, supposedly due to electric power fluctuations. The digital thermometers are however working effectively and are being used regularly. The theatre is still in need of trolleys (big and small) and drums, as well as sterile towels, gowns, drapes, sterilizers, operating lamps, and operation sets.

The Out-Patients Department (Emergency Department) received digital B/P apparatuses, digital thermometers, weighing scales, and more. The impact on our services delivery is tremendous. Now, clients vital signs are accurately and regularly taken at the OPD. This enhances the diagnosis and speeds up the interventions. Consequently, many lives (especially children) are saved which would have otherwise perished.

In general, the equipment support has been a blessing to our hospital. The items have been put to the appropriate use and the community has benefited a lot from that. It is our hope that your organization will be able to mobilize more of such support items for deprived facilities like ours.

Thank you.

DR. William Gudu
(Medical Superintendent)

Cc:

The Regional Director, Ghana Health Service, Upper East Region.

The District Director, Ghana Health Service, Bongo.